

## **About NAPSA Certification**

NAPSA has developed a formalized mechanism to recognize those firms operating in a professional manner and contributing to the overall image of the sweeping industry. Certification establishes a yard stick for customers to measure professional practices. Outlining these practices aids in the fight against businesses that operate below the radar of ethical, legal and professional standards.

Certification is already providing the groundwork for future recognition of certification as a condition of bidding or operating on some projects. In addition, certification has proven beneficial with creating a pool of companies that, by their practices, reduce insurance losses and therefore create the opportunity for premium savings.

Certification adds value to your association membership. It also encourages continuing education to improve the professionalism of the industry, and encourages experienced members to give back to the industry. Certification enhances NAPSA's ability to promote the association within the sweeping industry and to customers.

### **NAPSA Certified Sweeping Company (CSC)**

To become a CSC, sweeping professionals undergo an application process that qualifies them under strict guidelines including: safety, experience, continuing education, vehicle maintenance, driver training and adherence to NAPSA's code of ethics.

The NAPSA Code of Ethics requires sweeping professionals to take an oath to be dedicated to the highest standards of professionalism, integrity and competence while recognizing their responsibility to their customers, employees, and the public.

### **Areas of Focus**

NAPSA's Certification looks at several areas of focus on the application including:

- NAPSA Membership Terms
- Number of Years in Business
- Industry Education
- Employee Practices
- Business Practices
- Vehicle Practices
- Insurance Information

Each of these focus areas ask for specific information and documentation of the indicated practices.

In addition, applicants are required to sign the NAPSA Code of Ethics. The Code of Ethic's requires commitments in the following areas:

- General Obligations
- Client Obligations
- Employee Obligations
- Safety Obligations
- Professional Obligations